ALEX USORO

PERSONAL DETAILS

Name
Alex Usoro

Address
Austin, TX, 10930

Phone number
(681) 204 7100

Email
example@cvmaker.com

SKILLS

- **Guest service**
- **Order accuracy**
- **Menu knowledge**
- **Dietary request handling**
- **Suggestive selling**
- **Toast POS**
- **Cash Handling**
- **Table Management**

Restaurant server with 4+ years of experience delivering attentive service in busy casual dining restaurants. Skilled in managing multiple tables, explaining menu options, handling dietary requests, and processing payments accurately. Trusted to train new servers and support smooth service during peak hours.

WORK EXPERIENCE

Server Nov 2023 - Present
Juniper Table, Austin, TX

- Manage a section of 6–8 tables, serving up to 50 guests during busy dinner shifts.
- Explain daily specials, recommend food and drink pairings, and confirm dietary requests with kitchen staff.
- Increased average guest spending by 12% through relevant appetizer, beverage, and dessert recommendations.
- Enter orders and process split checks, discounts, and payments using Toast POS.
- Trained five new servers on menu knowledge, service standards, and opening and closing procedures.
- Resolve guest concerns promptly, involving the shift manager when needed.

Host / Server Assista Jun 2022 - Apr 2023
Barton Creek Kitchen, Austin, TX

- Managed reservations and waitlists using OpenTable, coordinating seating with servers.
- Delivered food, cleared tables, and restocked service stations during lunch and dinner shifts.
- Communicated wait times and accommodated seating requests to keep guests informed.
- Promoted to cover serving shifts after completing menu and POS training.

CERTIFICATIONS

ServSafe Food Handler Certificate 2025
National Restaurant Association | 2025

EDUCATION

High School Diploma 2022
Austin High School, San Marcos