

FELICIA MANCHESTER

PERSONAL

Name

Felicia Manchester

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Email

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Certified Scrum Master with 5+ years of experience and a proven track record of cutting costs and raising revenue. Increased earnings from \$1.5 M to \$3.4 M in two years at ABC Inc. Delivered 18 projects at an average of 18% under budget and saved over \$500,000 in marketing expenses.

WORK EXPERIENCE

Scrum Master

Aug 2018 - Present

ABC Inc., Phoenix

- Implement and enforced Scrum practices and principles, facilitate continuous improvement, and remove team impediments
- Support Product Owner through documentation of Acceptance and User Stories criteria.
- Monitor daily team backlog and ensure a current accurate reflection of the state of the sprint.

Scrum Master

Sep 2016 - Jul 2018

World Monitor, Phoenix

- Established and managed all key stakeholder and project expectations and relationships.
- Managed risks to delivery
- Tracked and monitored project performance and progress against plans and reported status to stakeholders

EDUCATION AND QUALIFICATIONS

BS in Business Administration

Aug 2012 - May 2016

University of Arizona, Phoenix

SKILLS

Agile Development



Kanban



HTML & CSS



Agile Coaching



CERTIFICATIONS

- Certified Scrum Developer (CSD) - 2018
- Certified Scrum Product Owner (CSPO) - 2016
- Certified ScrumMaster (CSM) - 2015

REFERENCES

Corey Matthews

ABC Inc.

Available on request

Maryann Carson

World Monitor

Available on request

Edgar Marshall

University of Arizona

Available on request