

CARLIE BROOKE

PERSONAL

Name

Carlie Brooke

Address

123 Anywhere Avenue
Cleveland, OH 24635

Phone number

123-456-7890

Email

exampleresume@cvmaker.com

Seasoned management professional with experience leading profit-generation operations through pricing and discounting, innovative merchandising, and a focus on continuous product turnover. Effective leader in creating sales-driven, productive teams by implementing customer-focused sales and training programs. Proven record of long and short-range tactical planning and improving processes to achieve optimal profits and reduce shrink.

WORK EXPERIENCE

Retail Manager

Sep 2018 - Present

Ala Carte Inc., Cleveland, OH

- Received the Leadership Excellent Award for exceptional professional achievement in meeting corporate objectives.
- Consistently met and exceeded goals in key metrics, such as customer service, employee retention, sales, and profit.
- Led an extensive \$2M end-to-end remodel of the store.

Assistant Retail Manager

Apr 2016 - Sep 2018

Torc Corp., Cleveland, OH

- Reduced shrink to 0.3% from 1.2% through the use of improved inventory and merchandising procedures.
- Played major role in boosting productivity by 45% and customer satisfaction by 24% within first eight months in position.

EDUCATION AND QUALIFICATIONS

Master of Business Administration

2020

Cleveland University, Cleveland, OH

Bachelor of Science in Anthropology

2017

University of Ohio, Cleveland, OH

SKILLS

Operations management	● ● ● ● ●
Attention to detail	● ● ● ● ●
Customer service	● ● ● ● ●
Leadership	● ● ● ● ●
Merchandising	● ● ● ● ●

REFERENCES

Pauline Rogers

Ala Carte Inc.

Available on request

Marjorie Banks

Ala Carte Inc.

Available on request

Mark Shelton

University of Ohio

Available on request