

Seasoned restaurant general manager with 10+ years of experience. Focused on developing high profit margins, efficiency, and excellent teamwork. Searching for an opportunity as a general manager at a sit-down restaurant to improve sales, employee turnover, and scheduling.

## Personal

- Address**  
123 Anywhere Avenue  
Kansas City, MO 54321
- Phone number**  
123-456-7890
- Email**  
exampleresume@cvmaker.com

## Work experience

**Restaurant General Manager** Sep 2020 - Present  
Rashers Range, Kansas City, MO

- Manage recruiting, hiring, and training processes, increasing onboarding efficiency and saving \$1K per month.
- Developed a supply system, encouraging workers to log low supplies, and reordering as needed, resulting in no sold-out items.
- Upgraded scheduling system software, increasing ease of use and eliminating 95% of understaffing issues.
- Delegate 15+ employee work schedules and tasks, providing constructive criticism and feedback as needed.

**Restaurant Manager** May 2016 - Sep 2020  
Earl's Seafood, Kansas City, MO

- Supervised staff work, giving instructions for improvement and reprimanding staff as needed.
- Greeted customers, providing welcoming, friendly customer service, receiving 99% positive reviews on comments cards.
- Managed staff hiring, communication, and scheduling through 7 shifts, reducing staff stress and turnover by 15%.
- Monitored Facebook, Google, and Yelp reviews, responding to complaints and providing vouchers to dissatisfied diners, encouraging 5+ reviewers to change reviews.

**Server** May 2014 - May 2016  
Al's Bar and Grill, Kansas City, MO

- Outsold sales targets by 10% by recommending high-margin menu items like drinks and desserts.
- Maintained a welcoming environment, making diners feel comfortable and receiving Employee of the Year in 2015.
- Advised new servers on customer service skills and up-selling strategies to drive annual sales by 12%.

## Education and Qualifications

**Bachelor of Science in Marketing** 2016  
University of Missouri, Kansas City, MO

## Skills

Employee scheduling	● ● ● ● ●
Organizational skills	● ● ● ● ●
Customer service	● ● ● ● ●
Teambuilding	● ● ● ● ●
Cost controls	● ● ● ● ●