# **FINELY OWEN**

## Personal

Address

510 Rosewood Drive, Westford 05494 Vermont, VT

Phone number (802) 100 2000

Email example.resumes@cvmaker.com Detail orientated receptionist with 5-years of experience in the manufacturing sector. Handling all front desk duties and entire reception area. Proficient in general administration and MS Office Suite. Managing a multi-line phone system, various office equipment and office supplies. Data entry 9000 KPH. Typing speed 70 WPM. Responsible for a petty cash float of \$500. Fluent in English and Spanish.

# Work experience

#### Receptionist

May 2017 - Present

Champlain Cable, Colchester

- Answering and rerouting phone calls to the correct extension
- Forwarding messages to internal staff and confirming receipt
- Welcoming visitors and customers and ensuring they're promptly attended to
- Providing basic product information and details of departmental personnel
- Emailing marketing information for general product enquiries
- Maintaining office supplies stock levels and ordering new stock
- Maintaining office equipment and arranging maintenance call outs
- Maintaining various electronic filing systems
- Overflow data capture and typing for executive assistants
- Ordering refreshments and snacks for on-site meetings
- Receiving and paying cash for sundry items
- Balancing petty cash monthly and replenishing cash float

# **Education and Qualifications**

**Introduction to Business** 

Feb 2021 - Aug 2021

Community College of Vermont, Vermont

Microsoft 365 - Advanced

Oct 2020 - Oct 2020

Microsoft Academy, Online

## **Skills**

Data entry - 9000KPH	••••
Typing - 70 WPM	••••
Microsoft Office Suite	••••
Communication skills	••••
Customer service skills	••••
Organizational skills	••••
Problem resolution	••••
Multitasking	••••
Time management	••••

## References

Barry Mac

Champlain Cable

(802) 890 0000 barrym@sample.com

Jennifer Bright

(802) 910 0000

jenny@sample.com

Champlain Cable