# FRANCES LIVINGSTONE



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Reliable and high-energy individual with 4+ years of experience as a pet sitter for cats, dogs, and other small animals. Offers a solid background in establishing rapport with clients and building positive relationships with pets. Possess a strong commitment to delivering high-quality customer service, communication, empathy, patience, organization, and knowledge of animal care.

### WORK EXPERIENCE

Pet Sitter Sep 2019 - Present

Self-Employed, Detroit, MI

- Ensure the safety of dog clients and other humans and animals during walks.
- Perform basic office activities, including contacting clients to schedule pet-sitting appointments, collecting
  on delinquent accounts, and processing and arranging payments every month.
- Quickly respond to text messages and emails from business owners and clients to ensure pet-sitting needs are coordinated and special requests are addressed.
- Feed, clean up, walk, and provide medication to 20 dogs and cats for clients for five days a week.

Dog Walker Apr 2017 - Sep 2019

Detroit Animal Shelter, Detroit, MI

- Maintained diligence in cleaning up after dogs, doing walks, bathing, and answering phones.
- Walked 12-12 dogs per day for their regular care and exercise, reporting and monitoring their behaviors to the veterinarian.
- Scheduled up to 200 walking sessions per week for 75+ dogs of all breeds for part-time and full-time dog walkers.

## **EDUCATION AND QUALIFICATIONS**

Associate of Science in Veterinary Technology

Detroit Community College, Detroit, MI

2019

## **SKILLS**

Pet first aid Experienced
Cage cleaning Expert
Client communication Expert
Health and safety Experienced
Walk planning Expert
Process improvement Experienced
Residential care Expert
Animal behavior management Expert

#### REFERENCES

**Sheena Bards** 

Available on request

**Kelsey Mariner** 

Available on request

**Maryann Heights** 

Available on request