

Curriculum Vitae

PERSONAL

Name	James Hoy
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RESUME OBJECTIVE

Accomplished, focused logistics professional BS SCM and over 10 years of experience managing supply chain operations, including warehouse operations and logistical operations. Advanced knowledge of supply chain, quality standards, safety procedures, and logistics policies. Managing daily operations, like customer care, cost objectives, and a team of 28 logistics personnel. Ensuring timely delivery of consignments, handling carrier schedules, planning coordinated returns, devising contingency plans when necessary, and resolving customer issues. Remained within annual budgets by implementing cost savings initiatives across departments, resulting in 35% cost savings, year on year. Restructured warehouse floor, creating more space and improving warehouse efficiency by 22%.

WORK EXPERIENCE

Jul 2015 - Present	<p>Logistics Manager <i>RSI Logistics, Caryville</i></p> <ul style="list-style-type: none">• Ensuring all supply chain operations run to standard operating procedures.• Day-to-day management of operational processes for logistics service.• Contract negotiations for cost-effective carrier selection across North America.• Carrier schedule delivery times and devising contingency plans for delayed cargo deliveries.• Warehouse management, including daily operations, inventory management, and safety procedures.• Maintaining business administration and supply chains in compliance with company policies.• Crisis management, including effective solutions, corrective actions, and innovative solutions for issues arising in logistics operations.
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SKILLS

Inventory control	Expert
Project management	Expert
Communication skills	Expert
Negotiation skills	Expert
Health & Safety	Expert

PROFESSIONAL MEMBERSHIP

Chartered Institute of Logistics and Transport (CILT)