

IT manager and network administrator with 10+ years of IT infrastructure experience in WAN/LAN environments seeking a position in a large corporate company. Expert problem solver and troubleshooter with experience leading large teams in server configurations, installations, and desktop deployments. Proficiency with Microsoft Office, Access Management, and Oracle SOA Suite.

WORK EXPERIENCE

Technical Services Manager Mar 2016 - Present

Black Corp., Biloxi

- Perform all application and desktop support for two locations, manage production application servers, and work in DHCP, DNS, and Active Directory.
- Develop procedures and policies while implementing technology-related controls.
- Modify and create network backup servers, endpoint protection server, and exchange mailboxes.
- Maintain corporate phone lists and plan documentation including IP addresses.

IT Manager Sep 2012 - Feb 2016

Carson & Carson Ltd., Biloxi

- Coordinated team and tasks with other needs of IT and business teams.
 - Coordinated, communicated, and planned tasks and projects related to systems.
 - Planned and anticipated business needs related to infrastructure refreshes.
 - Negotiated contracts with various hardware and software vendors.
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EDUCATION AND QUALIFICATIONS

Certified Associate in Project Management 2018

Biloxi

B.S. Technology Management Aug 2007 - May 2011

Alabama State University, Biloxi

SKILLS

Problem-Solving	Expert
Negotiation	Expert
Time Management	Expert
Conflict Resolution	Experienced
Project Management	Expert

REFERENCES

Diego Martinez Black Corp.

Available on Request

Boris Steelman Carson & Carson Ltd.

Available on Request

Fritz Zimmerman University of Alabama

Available on Request