

FRED JONES

PERSONAL

Name

Fred Jones

Address

888 Smith Road
75001 Dallas, Texas

Phone number

555-123-4567

Email

example@cvmaker.com

SKILLS

Creative Problem Solving



Conflict Resolution



Lean Manufacturing



Time Management



Multitasking



Inventory Control



Warehousing



Multi-tasking and proactive supply chain manager seeking to join the team at ASP 3PL in Dallas, Texas. 11+ years of experience in strategic planning with supply chain solutions, project-based logistics, and product fulfillment. Channels years of practical experience working with freight forwarding companies, direct manufacturers, and omnichannel sales platforms, to ensure quality packaging and timely fulfillment of eCommerce orders. Exceptional at inventory control, time management, bookkeeping, conflict resolution, and implementing safety policies.

PRACTICAL EXPERIENCE

Fulfillment Manager

Aug 2017 - Present

Rainforest 3PL, Inc., Houston, Texas

- Managed 100+ employees of a \$120 million eCommerce fulfillment location. Responsible for inventory control of more than 300,000 SKUs, 500+ clients, and multiple international suppliers.
- Created and implemented cloud-based white-glove fulfillment automated software solutions, which improved customer satisfaction and on-time delivery of last-mile logistics orders by 45 percent.
- Reduced annual overhead expenses by \$2.5 million YTD from 2018 to 2020, while increasing profit margin by 13 percent during a global pandemic.
- Established health and safety protocols for COVID-19, maintaining on-time fulfillment rates above 90 percent with reduced staffing issues.

Supply Chain Analyst

Jun 2011 - Jul 2017

CBM Computer Corporation, Ft. Worth, Texas

- Responsible for analyzing supply chain operations for a \$30 million manufacturer of laptop computers, including sourcing raw materials from overseas providers.
- Streamlined lead-time for receiving manufacturing supplies by 25-days, while reducing shipping costs by 27 percent – YTD 2014.
- Managed the implementation of automated shipping notifications for customer orders, returns, and repairs, improving customer satisfaction by 33 percent – YTD 2016.
- Negotiated freight shipping contracts with Fed Ex, UPS, DHL, and USPS – reducing costs by 58% YTD 2013.

EDUCATION

Business Management

Sep 2007 - May 2011

University of Texas - Austin, Austin, Texas

REFERENCES

Jessica Jackson

Available On Request

Rainforest 3PL, Inc.

David Stevens

Available On Request

CBM Computer Corporation

Dr. Bobby Jones

Available On Request

University of Texas - Austin