

Personal

Name

Zachary McDouglas

Address

333 West Broward Lane
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Phone number

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Email

exampleresume@cvmaker.com

Certifications

CompTIA Server+ - 2020

Certified Data Center Technician
Professional - 2016

Zachary McDouglas

Experienced and analytical IT data center technician with knowledge of reporting and monitoring, backups, and complex problem-solving. Offering over 10 years of data center experience with attention to detail for a forward-thinking company. Comfortable taking leadership, self-motivated, and capable of working under little to no supervision.

Work experience

Data Center Technician

May 2019 - Present

Carson Hughes Clinic, Boston

- Represented the data center team on a board and proposed all changes for approval.
- Coordinated with various shareholders to ensure upgrades led to no loss of business continuity.
- Led a highly successful data migration for a NetBackup environment.
- Responsible for navigating multiple operating systems, monitoring data center systems, and possessing a knowledge of data center equipment, software, and hardware.

Data Center Technician

Sep 2012 - Aug 2019

ABC Incorporated, Boston

- Demonstrated a high degree of proficiency in telecommunications and computing technology.
- Provided support to remove teams and clients and participated in root cause analysis and problem-solving.
- Offered troubleshooting experience in switching infrastructure, routing, and maintaining company applications.
- Installed, mounted, and implemented fiber panels, racks, and copper cabling using single- and multi-cable usage patch panels.

Education and Qualifications

Bachelor's in Computer Science

Apr 2007 - Aug 2011

Boston University, Boston

Skills

Data Visualization



MATLAB



Machine Learning



Communication



Critical Thinking



References

Mason Brinkley

ABC Incorporated

Available on request

Laura Palmer

ABC Incorporated

Available on request

Kirk Radley

Boston University

Available on request